

# Maintenance on the move



## SCHEDULE "E" - Fees

Labour Rates, hourly *	GMT Services ONLY (Excluding Tasks Requiring a Licensed Electrician, Plumber or beyond GMT scope)		
	Response Categories		
	I	II	III
Normal Business Hours	4 Hours Same Day	End of Next Day	3 to 5 Days
Truck Charge	N/A	N/A	N/A
Service (one technician) during normal business hours, minimum 1 hour	\$50.00	\$47.00	\$45.00
After Normal Business Hours, minimum 1.5 hour	\$75.00		

\* per hour, excluding taxes

Labour Rates, hourly *	NON-GMT Services (For Tasks Requiring a Licensed Electrician, Plumber or NON-GMT Work)		
	Response Categories		
	I	II	III
Normal Business Hours	4 Hours Same Day	End of Next Day	3 to 5 Days
Truck Charge	\$35.00	\$35.00	\$35.00
Service (one technician) during normal business hours, minimum 1 hour	\$84.00	\$81.00	\$79.00
After Normal Business Hours, minimum 1.5 hour	\$126.00		

\* per hour, excluding taxes, minimum 1.5 hours

- Response Category I (Same Day) is defined as on-site response within 4 hours of receipt of work order excluding, Saturdays, Sundays and statutory holidays. Same day work orders received after 4:00 p.m. Monday to Friday shall be deemed to be received at 8:00 a.m. on the next business day.
- Response Category II (Next Day) is defined as on-site response by the end of the next business day following receipt of work order excluding Sundays and statutory holidays.
- Response Category III (3 to 5 Days) is defined as on-site response by the end of the fifth business day following receipt of work order excluding Saturdays, Sundays and statutory holidays.
- Response Category IV (After Hours) is defined as on-site response within 4 hours of receipt of work order after 4:00 p.m. Monday to Friday or p.m. Saturday and Sunday or any statutory holiday.

### For Both On-Call, Full Time Technicians and Sub-trades

- Materials Policy: All materials and parts are subject to a 15% administration fee.
- NON-GMT Services: Description: Any "NON-GMT" related tasks such as licensed plumbing and electrical, specially locksmithing, specialty flooring, windows/doors, paving, brick laying, etc.
- Quotes: Provided as required
- Travel Policy: 1. Travel distance in excess of 50km is chargeable at a rate of 52 cents per kilometer, subject to change.  
2. No truck charges apply for GMT tasks.